

# Third-Party Disclosure Statement

**Effective Date: 16th December 2024**

**Last Reviewed: 3rd July 2025**

## 1. Use of Third Parties

We may engage trusted third-party service providers to support the following functions:

- Cloud hosting and infrastructure (e.g., AWS, GCP)
- API services and backend analytics
- AI model deployment and optimization
- Payment processing and subscription management
- Customer support and CRM
- Cybersecurity and compliance tooling
- Communication services (e.g., email delivery, video conferencing)

These third parties are carefully vetted and contractually bound to maintain industry-standard confidentiality, data protection, and service-level commitments.

## 2. Data Handling & Access Control

While delivering our services, some third parties may be granted limited, role-based access to data solely for the purpose of system performance, security, support, or feature integration. This access is:

- Controlled through secure APIs and encrypted interfaces
- Monitored via audit logs and internal reviews
- Revocable upon termination of engagement or breach of policy

We do not sell, rent, or trade your data to any third party under any circumstances.

## 3. Consent & Regulatory Compliance

By using our services, clients acknowledge and consent to the involvement of third-party vendors as outlined. All third-party activities adhere to applicable Indian data protection laws and relevant international regulations, including GDPR where applicable.

## 4. No Liability for Independent Platforms

Our website and SaaS platforms may contain links or integrations with external tools or services. Use of such services is subject to the respective provider's terms and privacy policy. Black Harbour Innovations LLP bears no responsibility for the independent actions, policies, or performance of unaffiliated third-party platforms.

## 5. Changes to Disclosure

## **Third-Party Disclosure Statement**

We reserve the right to update this disclosure as our vendor ecosystem evolves. Any material changes will be reflected on this page with a revised effective date.